

Raytec Ltd

Terms of Trade

1. We do not create intellectual property. Your own concept will be modeled to feature the following aspects via the internet:
 - Parametric Solid Modeling
 - Finite Element Analysis
 - Assembly Simulation

2. Because this is a Internet based business, we are compelled to take the following action to ensure payment for our work:
 - You will email your concept in a format that can be viewed by us, including any notes, sketches and photographs, prior to our competitive quote
 - When our quote is accepted, a signed contract is to be negotiated prior to commencing work
 - Parts and assemblies completed will be uploaded as Autodesk DWFX files to your own secure page on the internet. You may download these files and view the progress only
 - Approved files are to be signed and returned by email
 - If you do not agree with the model, you will notify us by email regarding the changes
 - On completion of work, full payment of Invoices must be made prior to the release of your intellectual property

3. For large contracts that exceed 2 weeks, you will be invoiced periodically every 2 weeks. Payment for this work will be received prior to continuing the work

4. As this contract is a partnership between us, we go beyond the call of duty to maintain the highest quality and reliability. On completion of the work, it is expected that you will give us your feedback, so that we can improve our services to meet or exceed your expectations

5. Any grievances will be notified to us by email, so that we can take immediate action to prevent a major breakdown of our contract

We take this opportunity to thank you, in anticipation of your custom